



Severn Valley Railway (Holdings) plc

Number One, Comberton Place, Kidderminster DY10 1QR

Telephone: 01562 757900 • Email: grouptravel@svrllive.com

www.svr.co.uk

Conditions of Carriage

Whilst every effort will be made to maintain services, the Company does not guarantee that trains will depart or arrive at the times stated. We reserve the right to alter or suspend any train without notice. No liability for any loss, inconvenience or delay can be accepted.



Group Travel Booking Form 2016

Available for groups of 15 or more, group bookings must be made at least 21 days in advance of your visit. A discount off the normal fare is available and in most, but not all, circumstances reserved seats on the train are also provided. Please return this completed form together with any payments due to:

Severn Valley Railway, Number One, Comberton Place, Kidderminster, DY10 1QR

PLEASE USE BLOCK CAPITALS THROUGHOUT

Your group details

Name of Group:

Contact name: Title:

Address:

.....

County: Postcode:

Tel: Mobile:

Email:

Your visit requirements – not special event days

Please see notes 1 & 2

Proposed date of visit:

Journey type: Single Return

1st train departure time: From: To:

2nd train departure time: From: To:
(if appropriate)

3rd train departure time: From: To:
(if appropriate)

Do you wish to visit The Engine House at Highley? Yes No

Do you require a group ticket or an individual ticket? Group Individual

Your visit requirements – special event days

Please see notes 1 & 2

Proposed date of visit:

- Spring Steam Gala 1st departure: Kiddeminster Bridgnorth Time:
 Home & Garden Fayre 1st departure: Kiddeminster Bridgnorth Time:
 Step back to the 1940s 1st departure: Kiddeminster Bridgnorth Time:
 Classic Vehicle Day 1st departure: Kiddeminster Bridgnorth Time:
 Autumn Steam Gala 1st departure: Kiddeminster Bridgnorth Time:
 Christmas Gift Fayre 1st departure: Kiddeminster Bridgnorth Time:

Do you wish to visit The Engine House at Highley? Yes No Included in the price.

Note – Individual return tickets only are supplied for these events

Composition of your group

Please see note 3

	NUMBER	COST	TOTAL
Adults	£	£
Seniors (60+)	£	£
Children (4 – 15 years)	£	£
Children (2 – 4 years)	£	£

For the less able

Please see note 4

Does any member of your group have mobility issues? Yes No

Will they require the use of a ramp to access the train? Yes No

How many wheelchair users are in your group? Motorised

Standard

Folding

How many wheelchair users need to remain in their wheelchair?

How many wheelchair users can step out of the wheelchair once on the train?

Final numbers and payments

Please see note 5

The numbers I have provided are final. Please send my tickets.

The numbers I have provided are provisional.

I will confirm final numbers 21 days before the date of travel.

I enclose a deposit of £ (minimum £70.00)

Cheques should be made payable to
Severn Valley Railway (Holdings) plc

Please invoice me after our visit.

I will pay by credit/debit card. Please contact me.

Some advice from us

Note 1: When travelling in a group everything will take longer that you think! Make sure that you allow enough time especially if you intend to break your journey at Highley for a visit to The Engine House. The Engine House is a 150 yard walk from the station along an undulating path with some gentle slopes. You should allow at least 90 minutes for a visit here and significantly longer if you intend to use the restaurant.

Note 2: Group travel tickets are provided as a norm. Your group will all travel together in reserved seating (look out for the 'reserved labels' on the windows of the carriages). If your group wishes to do different activities during the day, individual tickets can be supplied as an alternative. On certain special event days we will only supply individual tickets with reserved seating suspended. Our Group Travel Organiser will advise you about these days. Tickets are dispatched by post.

PLEASE NOTE: A MIXTURE OF BOTH TICKET TYPES IS NOT PERMITTED.

Note 3: Adults and seniors are charged at the same rate. On special event days different rates may apply. Children under 4 years travel free and need not be included except during certain family events where the eligible age is 2 years. Groups of 40 and above will qualify for a free place for the group organiser/coach driver. This will be deducted from the final numbers.

Note 4: Wheelchairs of all types, folding or otherwise can be carried on our trains. Because of their great age, some of our station platforms present difficulties for the less mobile. We strongly advise group organisers to discuss mobility issues with our staff prior to booking. Kiddeminster, Bewdley and Bridgnorth stations are the most suitable locations for those with limited mobility. The Visitor Centre at Highley is fully disability compliant but Highley station itself does present some challenges.

Note 5: A deposit of £70.00 is required for group bookings between 15 and 60 people. £150.00 deposit is payable for larger groups or when pre-booked food is required. All deposits are strictly non-refundable. **We do not accept payments for group visits on the day.** An invoice will be sent to the group as appropriate. Both deposits and final payments can be made using a debit/credit card on 01562 757900 (option 1) during office hours, Monday to Friday.