

# Car Parks



Parking post codes: 1 & 2 - DY10 1QX, 3 - DY10 1QR, 4 - DY10 1NB, 5 - DY10 1JF

Car parks 1, 2, 3 & 4\* are within a few minutes walking distance of the station. Car park 5 is within 12 minutes walking time. Follow the yellow signs in your car. All car parks are 'pay & display' with the exception of car park 2 which is token operated. **Park first and obtain an exit token from one of the machines.**

\*Limited parking will be available at car park 4 on 2nd & 23rd December.



Every journey ends with a memory!

Santa and his little helpers have important information inside for **YOU!**

WRAP UP WARM FOR A GREAT CHRISTMAS DAY OUT!



SEVERN VALLEY RAILWAY (HOLDINGS) PLC,  
NUMBER ONE, COMBERTON PLACE, KIDDERMINSTER, DY10 1QR

TEL: 01562 757900 (option 1)

[www.svr.co.uk](http://www.svr.co.uk)

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# ALL TRAINS DEPART FROM AND RETURN TO KIDDERMINSTER STATION DY10 1QX

## General advice

Once you have booked your tickets, amendments will not be accepted under any circumstance. Refunds of pre-booked tickets will only be considered if they are received at least 10 days before the date of travel. Any refunds will be at the discretion of the General Manager. For further conditions, please see the reverse of your ticket.

**Arrival** – We strongly advise you to use public transport, including the excellent mainline train service to Kidderminster, if possible. For passengers making their way to us by car, we have a number of car parks available for use, on a first come first served basis.

You must arrive at least 45 minutes before your train departure time. This will allow enough time to park, and reach the station from the car parks. Remember that car parks will be busy and that you may have a short walk to reach the station platform. Car parking charges may vary. Look out for our Marshalls and yellow signage to assist with where to park. A location map is provided on the reverse.

On arrival at Kidderminster station our staff will be on hand to direct you to your train.

At the station there is a comfortable restaurant, the King & Castle public house and a gift-shop stocked with seasonal items. The Coalyard Miniature Railway will also be operating on selected dates (please check [svr.co.uk](http://svr.co.uk) for running days).

**Access for the Less Able** - We are pleased to welcome visitors with accessibility issues. Most of our trains have specially adapted carriages. Ramps, which permit access for wheelchairs to our trains, are available at all stations. If you have a person in your group who has accessibility issues and requires the use of a wheelchair or mobility scooter, please reserve your place on the train at the point of booking. If a wheelchair or mobility scooter space is not reserved, it is unlikely we will be able to accommodate the vehicle on the train.

**Your seats on the train** - You MUST travel on the date and train time shown on your ticket. Your group will be seated together by our staff providing you are all together on the platform at the time of boarding. You will NOT be permitted to select the part of the train you sit in. Seating on the train is available on tables of 4, and compartments of 6 or 8. Groups with more than 8 members may not be seated together. This DOES NOT apply to the Santa Sleigh Express.

**Buggies & pushchairs** – These will need to be folded on arrival at the station and will be loaded into the brake-van on the train. They can be collected from our staff at the end of each journey. Buggies and pushchairs are identified by numbered tags and a member of your group will be given a corresponding numbered wristband to wear. Please ensure your buggies & wheelchairs have rain protectors fitted. The SVR will not be responsible for any water damage.

**Nappy changing facilities** – Nappy changing facilities are not available on the train. Please use the toilets at Kidderminster and Arley.

**On-train catering** – A trolley service is available on most trains. Hot and cold drinks and light snacks may be purchased at your seats from one of our stewards.

**Toilets** – You are strongly advised to use toilets located at our stations. Whilst there are toilets on the trains, these facilities can be affected by freezing weather conditions. Our on-train staff will do their best to keep some toilets functioning at all times.

**Dogs** – Dogs (assistance dogs excepted) are NOT permitted on any of our Christmas services.

**Smoking** – Smoking or the use of e-cigarettes is NOT permitted on our trains or anywhere on the Railway. Please look out for advisory signs.

## Santa Steam Specials

The Santa Steam Specials will take you to Santa's grotto at Arley. There is a small gift-shop and refreshment kiosk at Arley. The refreshment kiosk sells hot and cold drinks, light snacks, and roasted chestnuts. The village of Arley is a short walk from the Station; down the hill and across the river.

On arrival at Arley, you must leave the train and cross the railway bridge to Santa's Grotto. Whilst queuing undercover, traditional live entertainment will be provided (subject to availability).

For groups with wheelchairs, please enquire with a member of staff on arrival for disabled-friendly access to the Grotto. Pushchair and buggy storage is available, as these items cannot enter the Grotto.

If your child's gift is not suitable, please enquire with a member of staff at Arley for a replacement.

You may return by any train from Arley, breaking your journey at Bewdley if you wish. Seats for the return journey are available on a first come, first served basis. Please note that a break of journey at Bewdley is NOT possible on departures from Arley after 3.00pm. You will require a minimum of 3 hours for your visit.

RETURN JOURNEY							
	am	am	am	pm	pm	pm	pm
Arley – dep	10.43	11.13	11.43	12.13	12.43	1.13	1.56
Bewdley – dep	10.59	11.29	11.59	12.29	12.59	1.29	2.14
Kidderminster – arr	11.10	11.40	12.10	12.40	1.10	1.40	2.25
	pm	pm	pm	pm	pm	pm	
Arley – dep	2.26	2.56	3.26	3.56	4.26†	4.56†	
Bewdley – dep	2.44	3.14	3.44	4.14	4.44	5.14	
Kidderminster – arr	2.55	3.25	3.55	4.25	4.55	5.25	

† Does not operate on December 24th.

## Santa Heralds

The Santa Herald service will take you to Highley and back. Santa will visit you, in your seat, on the train. It is not possible to leave the train at Highley. You should allow 90 minutes for your visit.

## Santa Sleigh Express

The Santa Sleigh Express is our all-new afternoon service to Highley and back, departing Kidderminster at 4pm. Our staff will show you to your reserved private compartment or table. Complimentary hot drinks (or cold drinks for children) and gingerbread will be served to your seats, before Santa visits you on the train. It is not possible to leave the train at Highley. You should allow three hours for your visit.

## Christmas Carol Trains

The Christmas Carol Trains departs Kidderminster at 7.45pm, returning at approximately 10.45pm. The train will take you to The Engine House, our Visitor Centre at Highley and return.

From 7.15pm, entertainment will be provided on the concourse at Kidderminster. There will be a break in your journey at Arley for carol singing on the outward journey. Passengers must leave the train at Highley, where there is a 150 yard walk to The Engine House. At the Visitor Centre you will be served a mince pie and a glass of warming punch (non-alcoholic option also available). You will require a minimum of 4 hours for your visit. Wheelchair users and those with mobility problems MUST seek advice before booking.