



Footplate Experience Courses

Conditions of Booking

If we cancel your course:

Whilst every effort will be made to operate Footplate Experience Courses on the dates advertised and agreed, there may be occasions when we have to curtail or cancel a course for operational reasons. If we cancel your course we will offer you:

- An alternative date

or

- A full refund of the course fee

We will not reimburse travel or accommodation charges associated with a curtailed or cancelled course.

If you cancel your course:

Participation in a Footplate Experience Course has two basic elements.

They are:

- The initial purchase of the course

and

- The selection of the course date

A minimum deposit of £100 (which is non-refundable) is required at the time of booking. The balance is payable 60 days prior to the date that the course is to be taken.

Once the date of the course has been agreed it will be confirmed in writing. If the course participant(s) request to postpone, change or cancel a course once confirmed the following charges will apply:

- | | |
|---|-------------------------------------|
| • More than 60 days before the date of the course | Free |
| • Between 28 and 60 days before the date of the course (If we are unable to book another customer to your course) | £25.00 administration charge |
| • Less than 28 days (If we are unable to book another customer to your course) | Loss of course fee |